

HEALTH INFORMATION EXCHANGE: HIPAA PRIVACY AND SECURITY ISSUES

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HIPAA Relationships in a “Hub and Spokes” Health Information Exchange Consortium

- ❖ Members of the Consortium are covered entities under HIPAA
- ❖ The hub organization is not a covered entity unless it converts standard transactions and functions as a health care clearinghouse
- ❖ The hub organization is a business associate of each member of the Consortium – business associate provisions should be included in each user agreement between members and the hub organization
- ❖ The members are not business associates of one another -- the members are not providing services to or on behalf of one another

Oversight of Hub Organization and its Vendor by Consortium Members

- ❖ HIPAA does not technically require affirmative oversight by covered entities of their business associates – representations in business associate agreements are legally sufficient
- ❖ Covered entities are liable for privacy breaches of business associates only if they know of an improper pattern of activity or practice and fail to take appropriate action
- ❖ But higher level of oversight may be imposed in practice given the amount of data concentrated in a single location and the highly structured nature of the enterprise
- ❖ There may be opportunities for Consortium members to jointly perform privacy and security oversight of the hub organization or its vendor through a mutually selected agent

Key Privacy Screens for Data Access Requests

- ❖ Is patient authorization required for access?
- ❖ If so, did the patient provide sufficient authorization?
- ❖ If not, is the party requesting the “minimum necessary” information for the intended purpose?
- ❖ Has the data holder agreed to a restriction on uses?
- ❖ Does the party requesting the data have a treatment or coverage relationship with the patient?
- ❖ Is the party requesting the data who they say they are?

Is Patient Authorization Required for Access?

- ❖ HIPAA has liberal rule that permits disclosure without **authorization** for treatment, payment and health care operations – this will cover almost all disclosures among Consortium members
- ❖ But patient **consent** may be appropriate from risk management standpoint before sharing the patient’s data electronically through the Consortium

Is Patient Authorization Required for Access?

- ❖ State law confidentiality laws may also require consent and are likely to pose the greatest challenge:
 - often more stringent consent requirements than HIPAA
 - requirements vary with the type of information (e.g., HIV/AIDS, mental health, Medicaid)
 - separate laws may have differing consent requirements (oral vs. written, required elements, etc.)
 - laws may be applicable only to a subset of Consortium members (e.g., insurers, hospitals, mental health facilities, public agencies)
- ❖ Federal regulations governing substance abuse treatment records are also more stringent than HIPAA

Is the Party Requesting the Minimum Necessary Information?

- ❖ HIPAA requires covered entities to **request** the minimum necessary information for the intended purpose
- ❖ If Consortium consists exclusively of covered entities, each party disclosing data may rely on the requesting party's minimum necessary determination if reliance "is reasonable under the circumstances"
- ❖ Other minimum necessary exceptions may also apply:
 - Disclosures to providers for treatment
 - Disclosures to the patient or pursuant to the patient's authorization
- ❖ Minimum necessary rules can also be embedded in system

Has the Data Holder Agreed to Restrict Uses?

- ❖ HIPAA allows patients to request restrictions on uses of data for treatment, payment or health care operations
- ❖ Covered entities do not have to agree to all restriction requests
- ❖ Data holders must have the capacity to over-ride otherwise permissible access requests based on agreed upon restrictions

Does the Requesting Party Have a Relationship with the Patient?

- ❖ Health care providers and health plans are not entitled to data on any person without regard to whether there is a treatment or coverage relationship
- ❖ Centralized system enabling each provider and plan to verify and register their relationships with patients can avoid case-by-case verification
- ❖ May elect "break the glass" capability for emergency situations, subject to back-end audit

Is the Requesting Party Who They Say They Are?

- ❖ HIPAA requires covered entities to verify identity of parties receiving protected health information
- ❖ Assignment of unique user ID and password by hub organization will be required
- ❖ Use of digital certificates may be warranted

Consortium Must Perform Security Risk Analysis

- ❖ Great importance placed on risk analysis in HIPAA security rule
 - Underlies decisions regarding all "addressable" specifications
 - Basis for selecting competing security options
 - Integral to making scalability decisions related to compliance
- ❖ Sophisticated risk analysis would be expected for this type of venture
- ❖ Each Consortium member may rely on the risk analysis performed centrally by the Consortium or its vendor – but internal review of the analysis by a member may be appropriate, depending on its size and resources

Hub Organization Responsible for Network Security Issues

- ❖ Encryption – this is an "addressable" standard but a risk analysis is likely to identify this as a necessary measure for any internet-based transmission (encryption of stored data may be deemed appropriate as well)
- ❖ Audit trail – required for privacy and security monitoring and could assist in meeting accounting of disclosures mandate
- ❖ Authentication – issuance of unique user IDs and passwords, and digital certificates if utilized
- ❖ Physical safeguards in data center (access control, environmental control, emergency power, disaster recovery plan, etc.)

Consortium Members Not Relieved of Own Security Responsibilities

- ❖ Workforce clearance and termination procedures
- ❖ Role-based access controls
- ❖ Virus protection
- ❖ Data back-up
- ❖ Device and media controls
- ❖ Physical safeguards

Consortium May Set Minimum Security Standards for Each Member

- ❖ Standards may be scalable based on size and resources of members
- ❖ Minimum standards may be included in user agreements
- ❖ Consortium may audit compliance by each member

Security Training May be Shared Responsibility

- ❖ Hub organization may develop curriculum
- ❖ Hub organization may use “train the trainer” model or conduct training of all users
- ❖ Division of training responsibility may depend on size and sophistication of individual members
- ❖ Evidence of training should be maintained by each member