

Interview Questions

REGIONAL HEALTH INFORMATION NETWORK (RHIO) PARTICIPATION RELATED QUESTIONS

Why are you participating in the RHIO effort? What do you view as the overriding objectives/gains targeted for RHIO?

How important is RHIO relative to your organization's challenges and needs?

What is it going to take for your organization to succeed with RHIO with respect to?

- Benefits that need to be realized
- Product definition and expansion aspects
- Customization and implementation features and support
- Service offerings

What are the likely key issues for your organization's involvement in/use of one-e-app in the next 1, 5, 10 years?

PARTICIPANT RELATED QUESTIONS

Which set(s) of decision makers (by function) need to be involved in decisions around RHIO in your organization?

Which entity(ies) in your county do you believe should participate in the formal RHIO governing structure and why? Who in your county would determine this and by what process?

What obstacles do you believe your county might have in being a member of an association governing RHIO?

What is the current mechanism used by your county to participate in state-wide associations?

Does this process differ if the participation requires a financial commitment?

Do you have any perspective on which entities or types of entities should be users and when they should be allowed to be a RHIO participant? For example, health plans, community clinic, etc.

GOVERNANCE RELATED QUESTIONS

Governance Generally

What should the overall mission and purpose of the governance structure and governing entity be for RHIO?

What would you list as the three top priority issues that the proposed RHIO governing entity should contend with in its early formation and why?

Governing Entity

There must be an entity to govern the project. Do you have any preference regarding whether this is an existing entity or a new entity?

Are there any creative governance arrangements that you are familiar with that might be recommended for the RHIO?

Can you think of any statewide or regional organizations that the RHIO governing entity will need to interface with and why?

Financial Commitment

What expectation do you have with respect to any financial commitment that your organization would have to make to maintain the RHIO governing entity?

How do you think the financial commitment should be determined (i.e., methodology)?

Are there any creative financing arrangements that you are familiar with that might be recommended for the RHIO?

Once the RHIO is operational, there will be ongoing costs related to maintenance, equipment upgrades and other shared expenses. How do you believe these costs should be apportioned across participating entities?

Should there be some accommodation for small and rural counties wishing to participate?

MEMBERSHIP RELATED QUESTIONS

Membership Composition

“Members” means the organizations or individuals with respect to an organization that establish and maintain the governance structure, may have certain ultimate decision-making powers and may have rights with respect to assets of the organization upon dissolution.

What should be the qualifications to become and remain a member of the organization? (e.g., RHIO participants; consumers; independents)

Should there be classes of members with different rights? (e.g., founding members, governmental entity members, nonprofit provider members)

How would you differentiate rights of classes, if there are classes?

How should members be selected and admitted?

Should members be able to withdraw?

Should some members be permanent? (give examples)

What obligations should members have to the organization? (e.g., financial, participation in governance)

Membership Powers

For each of the following actions, please indicate whether the organization should obtain the approval of members constituting a super-majority or certain specific members (e.g. founding members) to authorize certain actions (e.g. merger, dissolution, etc.)

New Member Participation

Ultimately, the RHIO is envisioned as a state-wide program available in every county. How do you think new counties and/or entities should be added to the RHIO governance structure?

What criteria, if any, do you believe should be used to determine their participation in the RHIO ownership entity and RHIO governance?

What perspective do you have on whether these counties and/or entities should share some burden in financing past common-wide development costs?

GOVERNING BODY RELATED QUESTIONS

“Governing Board” means a group of individuals with ultimate authority for the management of the affairs of an organization.

Board Membership

By whom should Board members be selected?

What should be the qualifications for Board membership (e.g., affiliated with the RHIO in some way; independents; consumers)?

Should some actions require a special Board approval process (e.g., super-majority vote, or vote of specific Board members)? Can you give some examples (e.g., financial matters, entering into material contracts, etc.)?

Officers

Which officers should be volunteers (i.e. unpaid)? – Chair of the Board, CEO, CFO

Which officers should be compensated executives?

Advisory Bodies

Should there be advisory bodies?

- On what subjects?
- Drawing from what perspectives?